



## Passenger Assistance



Please visit the Passenger Service Center for questions/concerns & contact us prior to travel for the latest updates/information on flight restrictions & flight information.

Commercial: +39-0434-308242

DSN: (314) 632-8242

Email: [AvianoSpaceA@us.af.mil](mailto:AvianoSpaceA@us.af.mil)

Hours of operation:

0800L-1500L

AMC Passenger Terminal Survey or Interactive Comment Evaluations (ICE)

QR Code is also available through out the Terminal Area

[https://ice.disa.mil/index.cfm?fa=card&sp=112382&s=404&dep=\\*DoD&sc=30](https://ice.disa.mil/index.cfm?fa=card&sp=112382&s=404&dep=*DoD&sc=30)



## Space Available Reminders



- SPACE AVAILABLE (SPACE-A) IS A PRIVILEGE
- WHEN MISSION & CARGO LOADS ALLOW, SEATS MAY BE MADE AVAILABLE TO ELIGIBLE PASSENGERS
- PLEASE BE AWARE THAT SPACE-A TRAVELERS MUST BE PREPARED TO COVER COMMERCIAL TRAVEL EXPENSES IF SPACE-A FLIGHTS ARE CHANGED OR BECOME UNAVAILABLE
- PER DODI 4515.13, SECTION 4 PARAGRAPH 4.1.A, RESERVATIONS: THERE IS NO GUARANTEE OF TRANSPORTATION, AND RESERVATIONS WILL NOT BE ACCEPTED OR MADE FOR ANY SPACE AVAILABLE TRAVELER. ALL FLIGHTS ARE SUBJECT TO CHANGE OR CANCELLATION WITHOUT NOTICE

**ACTIVE DUTY PERSONNEL: TO SIGN UP FOR THE SPACE A PROGRAM YOU MUST BE IN LEAVE STATUS**



## Space Available Reminders



- WE FOLLOW TSA GUIDELINES: <https://www.tsa.gov/>

**Carry-On Bag**  
3.4 ounces (100 ml) or smaller sized containers that fit in 1 quart-sized, resealable bag may go in carry-on and through checkpoint security.

**Checked Bag**  
Containers that are larger than 3.4 ounces (100ml) regardless of amount inside must be in checked baggage.

- Each passenger may check two pieces of luggage up to 70 pounds and 62 linear (length+width+height) inches each. Motorized assistance equipment may not exceed 100 pounds in weight.
- Luggage allowances may be combined per family, e.g. 4 checked items are allowed for a 2-passenger family (Pooling baggage). Passengers should include their name and current address on or inside checked luggage. It is also advisable to place a copy of appropriate leave paperwork in checked luggage.
- Passengers are also permitted one, 45-linear inch, hand-carried item, e.g. small suitcase, garment bag, backpack. This item must fit under the seat or in available overhead compartments in the cabin area. Items that are too large must be checked and will count against the passenger's checked luggage limit and One hand-carried, personal item, e.g. cosmetic case, purse, briefcase, is also permitted. Note: Luggage allowances may be limited by smaller-size aircraft or other factors. Check with passenger service agents for more information.
- Per AMC: Excess Baggage costs are \$125 per excess baggage piece